

Open Lines

Ontario South Assembly Newsletter

<http://al-anon.alateen.on.ca/>

May 2013

Volume 35 Issue 2

Statement of Purpose

Open Lines is published quarterly by Ontario South Assembly. This newsletter presents service related news and information to Al-Anon groups in Ontario South to help keep them informed. Personal sharings of recovery should be sent to the Forum.

<u>Deadline</u> July 15	<u>Distribution</u> August 1, 2013
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Please check applicable box

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Please make cheque payable to Sharon Reeb and send to:
 5224 Bridge St.
 Niagara Falls, ON
 L2E 2T3

Submissions Wanted

We are looking for submissions from Al-Anon members regarding service. Have you held an Al-Anon day? Can you give us a quick report on the service work you did to set it up? Was it successful or not? What did you learn? What would you do differently?

The rest of Ontario South would like to learn from your experience. By sharing we all can grow.

Send submission to Sharon at Openlinesosa@gmail.com .

Thank you for your willingness to share.

Districts in Ontario South

- District 1.....Muskoka
- District 2.....Georgian Bay
- District 3.....Bruce County
- District 4.....Waterloo Region
- District 5.....Huron Perth
- District 6.....London Region
- District 7.....Sarnia Region
- District 8.....Windsor/Essex
- District 9.....Chatham Region
- District 10.....Elgin Region
- District 11.....Brantford
- District 12.....Niagara Region
- District 13.....St .Catharines
- District 14.....Hamilton West
- District 15.....Hamilton East
- District 16.....Mississauga, Oakville
- District 17.....Upper Peel-Halton
- District 18.....Dufferin, York,. Simcoe
- District 19.....Toronto North
- District 20..... Toronto West
- District 21.....Toronto Central
- District 22.....Scarborough
- District 23.....Lakeshore
- District 24.....Kawartha
- District 25.....Quinte
- District 26.....St Lawrence Region
- District 27.....Seaway Valley
- District 28.....Ottawa
- District 30..... ..Upper Ottawa Valley
- District 31.....Loyalist
- District 32.....Kawartha South

<http://al-anon.alateen.on.ca/>

A NOTE FROM YOUR EXECUTIVE:

At our last executive meeting it was suggested that I define two terms which are used extensively in our Area regarding the words "Convention" and "Conference"

Convention: an assembly of persons for a common purpose ex.: to share a message

Conference: a) a meeting of two or more persons for discussing matters of common concerns.
b) a representative assembly or administrative organization

In our Area, several districts may have a weekend Convention. Ontario South has one Convention referred to as Trillium. We also have one World Convention which will be held in Vancouver July 5-7th, 2013.

Conference: There is but "one" Conference in our fellowship and it is held in Virginia Beach, once a year. It is called the World Service Conference, held in the month of April, where Delegates, Trustees, and other committee members gather to discuss issues pertaining to our fellowship.

Many members have intermingled these two terms regarding weekend events and our World Service Conference.

This information is being sent as a point of clarification.

Thank you
Joan Peterson - Panel 46 Delegate
OS Advisor

**Trillium is....
June 21st, 22nd and 23rd, 2013**

As I am writing this and looking at my calendar I can't believe there are only 68 more sleeps until our Area 86 2013 Trillium Conference. Thank you, to each of you, for your response to the January Open Lines communication, below is an update on your participation.

Room Night Update

Actual vs Budget as of
April 12th, 2013

Actual number of room nights booked to date.....173
Budgeted number of room nights.....200
Shortfall.....27

If we book: 200 room nights the meeting room cost is: \$5,000
150 -190 room nights the meeting room cost is: \$7,000

Registration Update

Actual vs budget as of
April 12th, 2013

Actual number of registrations booked to date.....202
Budgeted number of registrations1000
Shortfall798

Did you know you can register online? Check out: www.al-anon.alateen.on.ca/trillium.
Registrations can be mailed to the address on the registration form.

Fundraisers will be available for pick up at AWSC if you choose to pre-order by emailing: 2013trilliumchair@gmail.com

We need your help. Your District Reps have contact information if you would like to help in any of these areas; Hospitality, Greeters, Literature or if you are a SAM.

Your 2013 Trillium committee is looking forward to seeing you on June 21st, 22nd and 23rd, with God's guidance and your participation this will be the Trillium God wants us to have and hold in our hearts.

Your 2013 Trillium Chair and Committee
Debbie D -
2013trilliumchair@gmail.com
dxo

What's Happening in Area 86?

Date	Group Hosting	Location	Contact Information
May 3-5th	48th Annual Blossom Time Convention AA with Al-Anon participation	Doubletree Fallsview Resort and Spa by Hilton 6039 Fallsview Blvd. Niagara Falls, ON	Cherie ckeresztes@cogeco.ca 905-719-9965 Or Barb bpriddle@sympatico.ca 905-646-3360
June 21-23rd	Trillium	290 Dixon Road Toronto. See flyer attached	Debbie Di 905-469-7405
July 5-7th	International Convention There will be a day of connecting on July 4th for those wishing to go.	Vancouver, Canada Please visit the website for more information.	al-anoninternationalconvention@al-anon.org
Oct 25-27th	Ontario South Assembly	Windsor, Ontario	http://al-anon.alateen.on.ca
May 2nd	Cedarbrae 50th Anniversary	St. Thomas More Church 2234 Ellesmere Ave, Scarborough One traffic light east of Markham Rd. Enter off of Dormington Ave Go to the back of the church and use the door beside the triple garage.	dmvrant@gmail.com
May 15th	Fresh Start AFG 25th Anniversary	St. Luke's United Church 353 Sherbourne St. Toronto On Enter by the small door to right of main church doors	meeastwood@hotmail.com
June 8th	District 5 Al-Anon Day	St. Peter's Lutheran Church Corner of Cambria nd Wellington Sts. Stratford ON 9am registration \$5 per person pot luck lunch.	joannemoses47@yahoo.ca
May 23rd	Learning to Live AFG 31st Anniversary	Wilmar Heights United Church 963/967 Pharmacy Ave Scarborough ON	jacquelinemarykenedy@rogers.com
May 25th	23rd Annual Midland One Day Round Up	Wyebridge Community Centre HWY 93, 2km south of Hwy12 (8240 Old Penetanguishene Rd. Tay, ON) Coffee @8:30 am	K_drinkill@hotmail.com 705-534-3291 Kathryn D
June 29th 1-4pm	District 7 Strawberry Social	St Paul's United Church Emma and Devine Sts. Sarnia Admission by 7th tradition This is a fundraiser to support the Area Assembly hosted by District 6	websco@hotmail.com



Concept Four: Participation is the key to harmony.

Delegate's Report

As I am writing this my thoughts are on this year's World Service Conference. I take with me my HP and the willingness to keep an open mind. I will be listening to the words being spoken, how they are spoken and the ideas being shared. I can feel the excitement inside me about attending and I know that the growth that I will gain through this experience will be beyond what I can imagine.

I am looking forward to:

- meeting our new Canadian Delegates at our meeting on Saturday as well as the rest of Panel 53.
- It is reassuring to know that I will be sharing hugs from last year's conference,
- hearing the Area reports from all the delegates,
- meeting the members of the literature committee that I will be working with during this year,
- sharing the ideas and concerns that you have sent to me regarding the Chosen Agenda Items (CAI) with the members of the World Service Conference,
- participating in the discussion with both questions and observations.

I will represent Ontario South to the best of my ability. I am looking forward to sharing my experiences with you at our Area World Service Conference as well as seeing some of you at Trillium and the Vancouver International Convention.

Many Blessings,
Jane Hurley,
Delegate, Ontario South, Panel 52



Alternate Delegate's Report

Good morning Area 86. I am writing this on yet another rainy windy and cold April day. A sure sign that "spring" is really imminent is that our AWSC is coming soon! I look forward to continuing the journey. Our Legacies – The Spiritual Journey of Changing "Me" to "We"

I am excited for us to hear our Delegate's report as she returns from representing us at our 2013 World Service Conference.

As our Area's Forum Coordinator I am very thrilled to share with you, in this addition of Open Lines, a recent article from the February 2013 issue of *The Forum* written by one of our Area's members. We have had many of our members' articles included in past Forums but this one includes the "Feel free to reprint....." line, so we are! I encourage **YOU** to write and submit an article and leave the rest up to your Higher Power. This is the 4th month and perhaps our 4th Concept could apply. "Participation is the Key to Harmony" If we participate perhaps we will feel a stronger connection? Group Representatives remember part of your role is to "encourage members to subscribe to and submit articles for *The Forum*."

I would also remind you that Ontario South has a remarkable group of Coordinators who are there to serve Ontario South. Our Coordinators are available to support individual members, your group and your District. They are amazing resources, please feel free to utilize them.

If I can be of any assistance or support, please feel free to contact me. I would be happy to hear from you!

With much Love & Gratitude
Debbie Pangborn

'Listen and Learn'

By Janet W., Ontario

Attending meetings offers a wonderful opportunity for me to listen to and learn from the experiences of others, and to decide if these experiences can be helpful to me. At a speaker meeting recently, I have become reacquainted with the slogan "Listen and Learn."

A sharing that resonated with me included the phrase "hurt people hurt people." This made me realize why I so often lash out at others—co-workers, family members, my partner, the dog, etc. By allowing the chaos in my life to take hold of my thoughts and feelings, and not accepting my powerlessness over the situation, I hurt others. It is not a justification for hurting people; rather, it explains the reason and offers an opportunity for me to make changes in my life.

I had another opportunity to "Listen and Learn" when a member shared at a meeting that he had been in the program for two years and his son had just celebrated one year of sobriety. My first reaction was happiness for the family, but that soon gave way to envy and jealousy. After

*"By allowing the chaos
in my life
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all, I had been in the program four and a half years with no sobriety in sight for my partner. I started feeling sad and sorry for myself "Why me?" and "By now, I should have three and a half years of sobriety to celebrate." Then I blamed myself, "It must be my fault for enabling."

After several hours of this pity party, I reminded myself of what I had learned in the program—to accept that I am powerless over people, places, and things and that my partner's sobriety is not my responsibility. The only thing I am required to do is to work my program to the best of my ability, with the help of my Higher Power, and to "Listen and Learn."

Feel free to reprint this article on your Web site or in your newsletter, along with this credit line: Reprinted with permission of *The Forum*, Al-Anon Family Group Hdqts., Inc., Virginia Beach, VA

TheForum

www.al-anoninternationalconvention.org

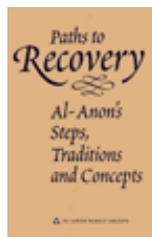
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This excerpt is taken from the WSO website under Sample Chapter.

What Does Being Powerless Really Mean?

Many family members and friends of problem drinkers have done everything in their power to stop their loved ones from drinking. We often struggle against the idea that we are powerless over alcohol. Yet over and over we are left baffled and frustrated, until in Al-Anon we discover that being powerless does not mean being helpless.

Paths to Recovery (B-24) is a comprehensive guide to Al-Anon's Twelve Steps, Twelve Traditions, and Twelve Concepts. The [Step One chapter](#) from this book describes why "We admitted we were powerless over alcohol—that our lives had become unmanageable."



Chairperson's Report

Happy Spring to you all!!!!!!!

Hello everyone, in case you don't know, my name is Michele Doherty and I am your Area Chairperson. I live just outside of Ottawa and as I write this there is still snow on the ground. It seems that Mother Nature and Old Man Winter are still trying to decide what time of year it is. By the time you have read this Mother Nature will have won out and we will be well into Spring.

AWSC is quickly approaching and with it lots of topics for discussion. Hopefully by now you've had a chance to discuss in your groups Trillium and how you'd like to proceed with the wonderful information that the Thought Force researched.

In case you've never heard of a Thought Force, or for that matter a Task Force, let me explain what they are. From our World Service Conference minutes, a Thought Force is a temporary unit of people established to brainstorm ideas and to develop strategies on a single defined task or activity. They use the resources available, such as members of the Thought Force and members from the fellowship (in the case of Trillium). The Thought Force are the Thinkers

A Task Force is a temporary unit of people established to work on a single defined task or activity. They use the resources available, such as members of the Task Force and members from the fellowship (in the case of Trillium). A Task Force may fulfill the recommendations of the Thought Force. Task Forces are the Doers.

We're also going to be discussing QR Codes in a workshop. A **QR code** (abbreviated from **Quick Response Code**) is the trademark for a type of matrix barcode (or two-dimensional bar code). The code consists of black modules (square dots) arranged in a square grid on a white background. A QR code is read by an imaging device, such as a camera. QR codes can be used to log into websites. Pretty interesting eh? District QR codes for people to find a meeting, Al-Anon events, the possibilities are endless.

On another thought, a member has put forth the suggestion that Districts, Executives, and Coordinators create and set up an email address that could be passed along to the next person in service to that position. I know that some positions already have done that, but for those that haven't! Here is a suggestion on a "Standardized Format".

For example: Area level could all start with Ontario South as some already are established for the Delegate and coordinators.

District Level: District ##, or something like OSA District ##

Then at the group level, Dist. ## and the group name.

some good reasons for doing so are as follows The big advantage would be for our Area coordinators, especially Open Lines, as these emails addresses could simply be passed on without having to update an extensive group list.

Also for DR's to avoid having to enter a whole list of new GR's.

For WSO they won't need to update the database there for the electronic newsletter.

There are more good reasons I am sure !
The best advantage of course is the anonymity.

OK, that's enough food for thought. Have a wonderful spring, and until we meet again.

Hugs in Service,

Michele
Area Chairperson



Secretary's Report

Greetings my friends!

My name is Jean and it is my privilege to serve as your Area Secretary. I have two home groups: Forward AFG - Thursdays at 8pm at the Hintonberg Community Centre on Wellington Ave and How It Works AFG - Saturdays at 10am at All Saints Lutheran Church at Pinecrest and the Queensway. I spent this past winter (mid-January to mid-April) in the Pompano Beach area of Florida where I found two home groups. I did in Florida what I do in Ottawa - attended meetings (including the business meetings), did service such as chairing meetings and talking with newcomers, supported my home groups financially and supported the District in their special activities. I really felt a part of Al-Anon and am looking forward to seeing my new Al-Anon friends when I return next winter.

At the end of February I returned to Canada to attend the Executive meeting in Guelph. It's important for me to honour my service commitments and with Internet, I can perform all my secretarial communication duties without skipping a beat.

It's going to be a busy spring. The Area World Service Committee (AWSC), an annual meeting of OSA executive, DRs, Coordinators, Trustees and AIS Chairs, is at the end of May. There's always lots of prep for me before the meeting and then the Minutes and other follow up things after the meeting. The highlight for me is seeing my Al-Anon friends from around southern and eastern Ontario.

Love and Hugs in Service,
Jean McS



Treasurer's Report

Hi:

My name is Marg Knights, a very grateful member of Learning to Live AFG in Toronto, and I am your interim treasurer.

I started in the position around mid-March and am working through the numbers. There was a small problem with the transferring of the mail received by the Guelph PO from the previous treasurer's address to my address. If you had mail returned as 'undeliverable' please send it again to the same PO Box in Guelph as the problem has been solved.

When you are sending a donation please fill in the donation form that can be found in the area manual or on line to ensure that your donation is recorded to the correct group.

Luv and hugs

Marg Knights
Interim Treasurer,
Ontario South

AREA ALATEEN PROCESS PERSON REPORT

The 2013 Supportive Al-Anon Member (SAM) re-certification process continues. To date, paperwork for 78% of the SAM's has been received. I expect to receive the remainder by the end of April, as we are fast approaching the WSO deadline.

The Alateen Annual Re-certification Conference Call was held on March 23rd, chaired by WSO. One of the main topics was the new online re-certification process. This year, for the first time, the AAPP has the option to complete the annual re-certification online or via paperwork.

The Alateen Group Annual Update will be mailed by WSO to the Alateen group's Current Mailing Address in April. Please complete this form and send to me in the enclosed envelope ASAP, so that I can update various records before forwarding to WSO.

This has been a busy few months but very gratifying. Thanks to all who have participated for your cooperation and patience.

Love in Service,
Marg McClelland

Area Alateen Coordinator

Getting ready for spring (can't wait) with lots of Alateen buzz in Ontario South. Early April The Ontario Regional Conference (ORC) in Toronto made a room available to Alateen for a great weekend for Speakers and workshops.

May always brings many Al-Anon days, The Blossom Time Conference and Spring Flings. I have had many requests over the past few weeks regarding Alateen speakers for some events. There are few Alateen members to draw from. Alateen members are situated all over Ontario South. Many of our Alateen have just started attending Alateen meetings so it is difficult for them as it was for us in the beginning, to put into words what the program can do for them. Some are unable to get transportation to and from the event. Many Alateen and their families are unable to absorb the cost of travel, and accommodation to attend these events. These are just a few of the hurdles many alateen and SAMs face when your request comes to Alateen.

If Alateen are not available for your event, please consider asking an Al-Anon Adult Child who has had Alateen experience or perhaps a SAM (Supportive Al-Anon Member) with Alateen experience.

Thank you to those who are trying to give Alateen some exposure at your events to encourage others to bring their teens.

There are NEW Alateen meetings that have started in Ontario South over the past year. The other news is that just as many have closed and many more that have NO teens coming consistently to meetings. On a positive note, Tag Alateen that meets in Barrie on Thursday nights (at the same time as an AA meeting) has 6 teens now attending. There were very few teens attending and most weeks none. Now Tag Alateen made a move to have literature available.

Serving as Area Alateen Coordinator, I get to see and hear about these wonderful stories. I would encourage any Alateen meetings to consider a change or two that would serve to make teens in need more aware about Alateen. This may include a presentation regarding Alateen at your District meeting, let your neighboring AA group know where Alateen meets, leave literature and meeting lists with guidance counselors, teacher ministers etc. I believe teens will come IF they know other teens are coming too.

The slogan "You are no longer alone" comes to mind. I know how it felt drowning in the disease of Alcoholism, thinking I was by myself. Watching my children spiral down was the hardest part for me to experience. Thank you to Kemptonville Alateen (no longer open) for supporting my stepson many years ago and giving him hope!

While some considering your time lost each week because there are NO teens, try to keep the faith. Carry the Alateen message to parents and grandparents in your Al-Anon group, at District and with outreach, will bring teens. We need to continue to support each other. Alateen needs us more than ever before since their beginning in 1955. Please keep coming back.

BIG ANNOUNCEMENT: At the OSAAC planning meeting in March it appears Alateen will have a Unity Conference in August at Sheridan College, Oakville campus. More info to follow as plans are put together. Al-Anon support will be greatly appreciated.

Alateen Rocks! Janet Taylor

Area Archives

My name is Heather Paret and I am your Ontario South Archives Co-coordinator. I am a grateful member of this world – wide fellowship of Al-Anon/Alateen Family Groups, and my home group is the Angus Love & Hope AFG in District One.

Well, spring has not yet sprung in this neck of the woods. April Fools Day is still upon us with snow in the air, and snow yet to melt in the yard. What an opportunity it has been to invite members in and help out with the archiving in a nice and snug warm home. The group has been very busy with going through The Forum(s), taking out staples, inserting The Forums into the acid free protectors and putting them in date order. Again, it takes time as one or the other stops to read aloud the front page of years gone by. The duplicate copies are being prepared to bring down to AWSC at the end of May. They will be handed over for use as Public Outreach tools for institutions.

I have also started the second sort of items from the Alateen bucket and find it is time to spend some of my budget on more page protectors. The hand written notes of Alateen members, the groups that have closed over the years and some awesome articles from the past never cease to amaze me. Some of the Alateen documents date back to 1965! The Area has also generously received some CDs of Alateen speakers from over the years, which will be catalogued and stored.

At a quick glance, we also have an interesting assortment of memorabilia, photo albums and such. This I think I will leave alone for now as time is going by so quickly. There are still buckets of documents from meetings that have closed in the Area and *All* of the Executive administration “stuff” to sort through, protect and catalogue.

So that my fellow members, is all for now. May your spring continue to warm up, what snow is left will melt, and may you continue to grow in your program, One Day At A Time.

(Hugs) in Service from Heather P.
Area Archivist

Group Record Coordinator

Hello everyone,

I can't believe it is April already. Where does the time go? As I sit here typing my report a very loud clap of thunder just hit and scared the cat, the dog as well as myself. I just finished doing all the updates I have had in the past week or so and have sent them off to Denyse for the Ontario South list.

PLEASE remember to send a **COMPLETE** change form with all the group information in order to get the changes correct. I know you are only sending one change so why is it a big deal, right? You are sending one ----- I receive approximately 15 changes in a two week period! If the forms are not complete it is difficult to find the group information. Also please remember to send any group changes to grprec@hotmail.com and not my personal email.

I am in the process of getting ready for AWSC this year and I look forward to seeing all the DR's and/or Alt. DR's there.

Yours in Service
Bonnie Ball



Literature Coordinator's Report

Well the Red Winged Black Birds have returned. YeeHaa Spring has Sprung (although its' launch could be a little more dramatic). Reading through my Literature Coordinators e-Community I wondered if questions about literature came up at the group level so I decided to include a few answered by our World Service Office (WSO). I hope you find them interesting and someday are able to refer back to them to help others.

Electronic literature cost breakdown

- Q: I noticed that the cost for the Having Had A Spiritual Awakening e-book (eB-25) is \$9.99. Where does this money go? Does WSO receive any of this? I figure someone will ask this question and I would like to be prepared.
- R: The majority of the money does go to the WSO. In return for their royalty fee, the e-book providers handle all set-up, processing, returns, reformatting as technology advances, etc. In a related way, when you buy a print book, a portion of the price you pay covers the printing, which is also handled by an outside vendor. Searchable versions of CAL
- Q: Are there searchable versions of our literature available to supplement the indexes with word searches?
- A: At this time, the only searchable versions of our literature are here at the WSO. Although it has been suggested that we place all of our literature on our Members' Web site in a searchable format, the Conference and the Board of Trustees has not given the WSO or anyone else permission to post Conference Approved Literature on the Internet, with only extremely limited exceptions like the "Sample Chapters." With the largest percentage of the WSO's funding coming from literature sales, it does not seem likely that posting free literature would be possible unless member donations drastically increased. Of course, as discussions continue regarding e-books, this opens another possibility. In the meantime, please note that our Service Manual, all Conference Summaries from 1961 on, and many other service tools are available in downloadable format on the Members' site.

Make the most of your day!

God Bless

Marianne Embro

OSA Area Literature Coordinator

Open Lines Coordinator

Hi all, I am Sharon a grateful member of the Southend Al-Anon Family Group in Niagara Falls.

I am finding the work involved in the new way of doing things to be coming easier with each edition. Whether it is because all the groups are being more diligent with email addresses or that I that I am becoming a super sleuth when it comes to finding and correcting problems before they even start!! My HP gives me challenges and as I attempt to meet and maybe even exceed them I am learning lessons in patience, tolerance and new skills I did not even know I had. Isn't this program amazing?

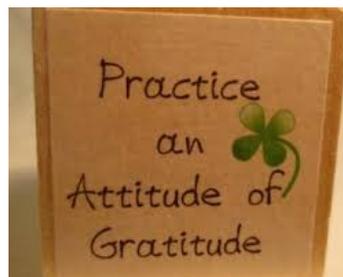
I am learning other new things as well as what rewards come from doing service. I was part of 2 districts that combined to hold a professional outreach day that although not a screaming success it was a great learning opportunity. We learned what does and does not work! I was also invited to be part of a podcast with the WSO for newcomers and wow that taught me a lot about technology and being allowed to share on the topic knowing that it would help countless newcomers gave me goose bumps. Service has truly helped me grow in so many ways.

I would like to extend an invitation for YOU to do some service. I would like to jazz up Open Lines and allow it to remain true to its intent. Please consider submitting YOUR service experience, write up a short report and send it off to me. I will put it into future copies of Open Lines for others to see and maybe even pick up some ideas from. If you are not sure what to put it draft a copy and email it to me and I can help you to edit it if needed and you can then see your work in print!

Hugs in service

Sharon R

Open Lines



Public Outreach 2013

Congratulations go out to Cambridge area for AI-Anoning their area Public Outreach Coordinator while I was visiting. I was visiting my son and my new granddaughter and when we came out of the mall what to my surprise is on our windshield???? An AI-Anon referral note...lol!!!! Sounds like the beginning to a great joke doesn't it. This just goes to show that even the smallest act of outreach reaches people.

Kudos to the Toronto AIS on their poster campaign in the post-secondary facilities! Keep up the great work!

Just a reminder to all public outreach coordinators and volunteers for every alcoholic there are 7 - 10 people directly affected by their disease, imagine how many are affected indirectly...Go Spread the NEWS AI-Anon is here to help them all!!!!

Nikki S
Public Outreach Coordinator

Website Coordinator

Hello Ontario South Members,

My name is Denyse and I am still your website coordinator. First, I would like to say that I have changed my email address to ontariosouthwebsitecoordinator@outlook.com please send your flyers and any other website related issues to this address.

The website is doing really good and with Spring here we are seeing more and more events. Please share these with Ontario South we want to celebrate with you. In March the statistics moved up a little at 6055 visits and most of these visits are for the events and meetings. Most of the visits are at noon and 10pm. The top Countries that visit the website are US (47%), Canada (17%), Netherlands, Germany, Unresolved:Unknown(19%)...Please keep telling your members about the website, encourage them to take a look there is a lot of great information.

I am looking forward to seeing everyone at AWSC.

