

Report to the Ontario South Area World Service Committee  
Debbie P. Delegate Panel 55

# ***“OUR MEMBERS: OUR HOPE FOR THE FUTURE”***

It was an honour and a privilege to serve Ontario South at our 57<sup>th</sup> World Service Conference. I felt uplifted and encouraged by our Area’s support while attending. I appreciated all of the cards, love gifts, emails and texts I received before during and after attending the Conference. I truly felt I was not alone.

## **PRECONFERENCE ACTIVITIES:**



**CANADIAN DELEGATES MEETING**- Opportunity for Canadian Delegates and Trustees to meet face to face to discuss Area concerns/Issues (specifically Canadian)

I was the Chairperson of this meeting – some of the agenda topics were –Area Highlights – Canadian Newsletter – Moving forward with meeting electronically between Conferences.

**SHARING AREA HIGHLIGHTS**- Opportunity for all Delegates to be together pre conference. Trustees present but don’t participate. Session consists of two parts:

- 1.) Each Area Delegate submitted a written report highlighting their Area’s Highlights/Challenge. These reports were compiled and each Delegate received a copy.
- 2.) Pre Conference time allocated for Delegates to get together and discuss pre submitted topics and voted upon topics

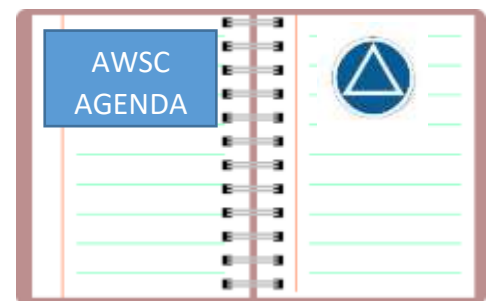
Topics were presented at Round Table Discussions with opportunity for feedback at the Mic

**TOPICS** that were discussed:

- How to Encourage Area Participation -Filling open positions -Inactive Groups/District -Members in remote areas
- How can the Area help strengthen Sponsorship? ➤ Alateen
- Giving a Delegate Report ➤How to create and present a floor motion at WSC

## **WORKSHOP** - “What does a terrific AWSC agenda include?”

- It was an opportunity for several Delegates to share their Area’s process.
- My mind was expanded as I heard how many different ways there are to achieve the same thing.



## **As a 3<sup>rd</sup> Year Delegate:**

- I mentored the Panel 57 Delegate from New Mexico AL Paso
- I had the opportunity to give a 3 minute talk to the Conference
- I participated in the entertainment performed after the Conference was completed.
- I attended a Board presentation to increase the visibility of the Board and an overview of the work of the Board.

DO I WANT TO FEEL BETTER OR DO I WANT TO **BE** BETTER?

IF YOUR HEAD LEAKS EVERY ONCE IN A WHILE IT WILL NEVER SWELL!

“OBEDIENT TO THE UNENFORCEABLE”

---

## START OF CONFERENCE:

WELCOME-

REVIEW OF ROLES-

### REVIEW OF CONFERENCE RULES



Executive Director Position

Announcement of the job posting for World Service Office “Executive Director” position.

Currently posted in AFG Connects Announcement Community, Group ENews and on national employment registries. Application and interview process plan in place, with the successful candidate’s anticipated start date September 5, 2017.

## 2016 ANNUAL REPORT – Reviewed and Approved

Report will be included in its entirety in the 2017 Conference Summary

### Some highlights:

**KBDM vs Minority Appeal:** the Executive Director clarified for an Area when to use KBDM and when to respond to a minority appeal. KBDM is used to address a new question, but to reconsider a previous action is a minority appeal. Issues that were previously discussed are not appropriate for a minority appeal unless new facts not previously stated are contained in the appeal.

**Employment vacancies now filled:** The new Director of Programs position, The Director of Finance, Associate Director-International, and Associate Director – Groups.

**New positions created and filled:** Magazine Coordinator, Digital Strategy Manager. This position is intended to assist the organization to move forward in all aspects of technology, including public outreach through social media

**Tagline:** In working on our Web site, we discovered that our tagline “Strength and Hope for Friends and Families of Problem Drinkers” used on our stationery, pamphlets, etc., which was adopted in 2008, is not the most helpful to people searching the Internet for the help Al-Anon offers. We therefore returned to an earlier tagline: “**Help and Hope for Families and Friends of Alcoholics.**” We will change this tagline as we reprint stationery and literature, and it will appear on our updated Web site.

**Trademarks:** A thorough review of our trademarks as used in the U.S. and around the world. Finding that our trademarks are being used inappropriately on social media and on the Internet as apps, etc. and that it is difficult to get to the groups’ organizers to engage in conversation. In at least one case, a staff member managed to reach one of the Facebook groups and after a discussion, the group agreed to make itself a “secret” meeting thereby avoiding anonymity breaks of its members on the Internet. The group also chose to register as our first social media group. Other groups we have reached are not willing as yet and so we will move forward in another way to protect our name.

In July 2016, the Group Records Department introduced a new meeting status,

**“Reported Not Meeting.”** This new status allows the WSO to stop directing people to groups that are not meeting.

The WSO Group Records Department placed forty six groups in “**Reported not Meeting**” status since the beginning of the year. The flagged meetings are temporarily removed from the WSO toll-free information meeting line and the Public Outreach website meeting search results, until the status of the meeting can be verified.



- 43% of these groups reported not meeting are actually meeting
- 26% of these groups reported are not meeting and WSO Group Records attempts to follow to clarify

Very important to have accurate and updated information.

When WSO sends out the annual update letter to all Groups in January it will highlight the importance of understanding what the “Group Contact Person’s role is and importance to keep it updated.

**Soft cover version How Al-Anon Works (B-32).** Trial over and now permanent part of our literature. Recommended to print the in English, French, and Spanish.

## WORLD SERVICE OFFICE

## FINANACIAL MATTERS



### **2016 AUDIT REPORT**

- Independent firm who examines all financial reports and reviews all supporting documents.  
Observes all of the organizations procedures and processes over an entire week.  
Looking at the overall financial position.
- At this point there is room for growth in our Reserve Fund which is funded currently to 80%.
- Al-Anon Family Group Headquarters, Inc. was given the highest opinion by the Auditors

#### **Summary of Audit**

Strong year with increased contributions.

Improved investment performances.

Resources have been allocated to technology and innovation.

Literature sales consistent.

World Service Office is fully staffed.

Increased services in Programs for members.

### **2016 Group Contributions to our World Service Office**

	Total Groups	Total Groups Contributing	% of Groups Contributing	Average for Groups Contributing
2016 USA/Canada Summary	14,925	9,656	64.7%	\$116.46
2015 USA/Canada Summary	15,237	9,409	61.75%	\$119.62

Estimated cost of services provided by WSO      \$3,896,925.00

Average Cost of services per group                      \$261.10

## 2016 “Ontario South” Contributions to our World Service Office

Area		% of Groups	Average for Groups				2016	2015
			C\$	\$US		C\$	US\$	
Ontario South		62.7%	142.45	128.21	Group	32,923	29,630	29,166
					Other*	2,642	2,378	6,174

## Summary of 2017 World Service Office Budget

The truth of what we do with the money is carry the message. WSO is a steward of the money. Change the “they” to “we”. Keep in mind that a Budget is a planning tool used to project financial activity in 2017. It allows us to match resources to needs and prioritize as necessary. A budget is a plan that helps us fulfill our dreams.

We have often seen a lot of emotion when discussing financial matters. For some of us, money defines us and measures our worth. For others it brings fears of scarcity and manipulation. In fact, money is just a tool, a means to realize our dreams and to help fulfill our potential as we are guided by our Higher Powers.

YEAH! Hopefully you all know the story about our 2016 Contributions. We asked you to deliver the message to the membership and they responded in a really big way. We are hoping for a similar abundant response in 2017.

The success of last year was that we each did a little and it added up to a lot. We did not receive any enormous contribution (we are still waiting!!). What we did receive was thousands of fifteen dollar checks. What if we surpass \$2,100,000 in contributions? Dare we even think of such abundance?

	2017 Preliminary Budget	2016 Revised Budget	12/31/2016 Audited Actual
<b>Total Expense</b>	<b>5,229,500</b>	4,998,000	4,945,117
<b><u>Estimated Revenue</u></b>			
Literature Sales less cost of printing	2,700,000	2,600,000	2,714,877
Contributions	2,100,000	1,800,000	2,098,098
Forum Subscriptions	250,000	250,000	251,900
Investment Income/Transfer from Reserve Fund	190,000	223,000	(31,605)
<b>Total Estimated Revenue</b>	<b>5,240,000</b>	4,873,000	5,033,270
Net increase (decrease)	10,500	(125,000)	88,153





## **Highlights**

- ▶ Shows a small surplus
- ▶ Dependent, as always, on member participation
- ▶ Very positive outlook
- ▶ Exciting projects funded

---

## **THOUGHT FORCE PRESENTATION**

During the 2016 WSC, a request was made to form a Thought Force to continue considering ways in which Delegates can be actively and directly involved in the development of the WSC agenda. The Board of Trustees honored the request by appointing a Thought Force, which included three Delegates from Panels 54, 55 and 56, one Trustee and one staff member. The Thought Force was charged with the following:

Produce a Knowledge Based Decision Making (KBDM) document with regard to Delegates' participation in the WSC

- ❖ Identify the roles of all WSC members
- ❖ Review history of the Conference Committee and Conference Leadership Team (CLT)
- ❖ Identify current avenues of communication with Delegate members
- ❖ Identify current opportunities for Delegate contributions to the WSC agenda
- ❖ Review the current practice of Orientation for new WSC members
- ❖ Report conclusions of current and potential opportunities for involvement of the Delegate members

The Thought Force concluded that over the decades there have been many changes and at times more/less involvement of Delegates in the agenda process. Their hope was that the Conference Leadership Team (CLT) will continue to explore opportunities for Delegate involvement in the WSC agenda.

Conference members were given time for discussion directly following the presentation and during the last day of Conference. The group conscience of Conference members was that no task force was needed and to allow the CLT an opportunity to consider the possible options for continued Delegate involvement in the WSC agenda.

---

## **TASK FORCES PRESENTATIONS**

### **Background:**

For many years the World Service Conference has been discussing topics via a spiritually-based approach to more effectively communicate information to the membership. At the 2015 World Service Conference there was a presentation "Thought Force: Create Strategies to Show the Importance of Abundance and Spirituality in Money Discussions." As a result, Conference members requested a workshop or skit that could be presented to their Areas on the spiritual principles in financial matters and discussions.

### **Charge:**

Review the barriers and strategies described in the handout and PowerPoint from the 2015 World Service Conference presentation created by the "Thought Force: Create Strategies to Show the Importance of Abundance and Spirituality in Money Discussions" and develop a presentation for an Area Assembly that incorporates spiritual principles (e.g. gratitude, abundance, etc.) in financial matters and discussions. Incorporate realistic financial situations that would aid members in relating to the financial discussion.

[illegible]

- **Spiritual Principles in Group Money Discussions**
- **Spiritual Principles in District Money Discussions**
- **Spiritual Principles in Area Money Discussions**

[illegible]

Time was set aside at the 2017 Conference for Part Two of an ongoing conversation on this topic. Rather than reach any conclusions, its purpose was to continue gathering information and give all Conference members the opportunity to listen to one another and consider all aspects of this topic with an open mind.

To initiate the 2017 WSC's relatively brief discussion, we were presented two questions:

- There was an open mic opportunity for sharing and at the end the discussion we were asked how we would like to proceed. **The Conference decided to stop the discussion for now and remain open to new ideas or new information or another request that may come forward.**

## “Help and Hope for Families and Friends of Alcoholics.”

---

# BOARD OF TRUSTEES    BIG QUESTION:

**How can we empower our members in the use of our Legacies and policies when seeking solutions to issues with the Area, District and group?**



One Day at a Time in Al-Anon (B-6), page 305

Reaching for Personal Freedom-Living the Legacies (P-92), page 133

## QUESTIONS FOR SMALL GROUP DISCUSSION

1. Why is it so important that the members believe in themselves and believe in a Higher Power-that member's area capable of using and interpreting our materials? And why is it so important for the future of Al-Anon?
2. What happens to individuals and groups who research our Legacies, Service Manual and Policy Digest and hold discussions among the membership?
3. What are the spiritual benefits of the membership finding their answers through these resources and having discussions among themselves?

**What's the issue?**

**Where can I look for answers?**

**How can you use the principles?**

**Whose issue is this?**

**How can you talk about it?**

**How can we find a solution?**

From our discussions:

We have the resources at our fingertips.

WSO is the center not the head.

So that people can think for themselves builds self-esteem and autonomy.



---

## Chosen Agenda Items (CAI)

Conference members were asked to submit topics for potential discussion at the Conference, we were then asked to vote for our choice. Four items were chosen. One was discussed in the General Session and then each Conference Member had the opportunity to participate in a break out discussion of two of the remaining three topics.

All similar topics were grouped together. The condensed chosen topics were:

### CHOSEN AGENDA ITEM DISCUSSED IN GENERAL SESSION WITH ALL CONFERENCE MEMBERS:

- 1.) **CAI TOPIC: What are the barriers in attracting younger members and keeping them...How do we get newcomers to come back and become long timers...How do members care for the well-being of Al-Anon?.....How are we addressing multi-generational diversity?**

### THE FOLLOWING THREE TOPICS WERE DISCUSSED IN SMALLER GROUPS IN BREAK OUT SESSIONS:

- 2.) **CAI TOPIC: *How can we more effectively cooperate with A.A.***, enhancing a relationship with those members and their friends and family who are already aware of the positive impact of 12-step recovery?
- 3.) **CAI TOPIC: *Welcoming and supporting newcomers to Al-Anon dealing with drug addiction while staying true to our Steps, Traditions and Concepts of Service***.....To be or not to be relevant in today's society by including the word addiction in its various forms in Al-Anon's outreach material as a reason for coming to Al-Anon.....How do we attract, welcome, and support those who are affected by someone who is multiply addicted?
- 4.) **CAI TOPIC: *Service*** Encouraging the need for more Service Sponsors so that newcomers understand the need for filling Service Positions.....How can Al-Anon interest non-participating, registered groups to become active and supportive groups.....Projects/Ideas/Topics to keep GRs actively involved.....New ideas for Assemblies or conventions (to generate and motivate growth).....How can we better attract members to take the next step of recovery into service..... [Below is my submission:](#)  
**How can we encourage Al-Anon members (newcomers & long timers) to fully understand and embrace the spiritual principles of our Seventh Tradition when so many of our meetings refer to “passing the basket” as the Seventh Tradition? Are we enabling our members to not fully embrace the Tradition’s fullest spiritual principles?**  
**Many members are surprised when they finally hear that the seventh tradition includes so much more than just contributing financially. Many of our Groups, Districts, and Areas identify with the struggle to get members to participate in service. Our suggested meeting format in our “Groups at Work” does refer to “passing the basket” and within its suggested statement refers to our Seventh Tradition.**  
**We have aspired and accomplished some amazing financial ambitions, can we be just as innovative and creative to encourage our members to contribute to the service of Al-Anon to strengthen, unify, and help us flourish?**

---

## VISIT TO THE WORLD SERVICE OFFICE

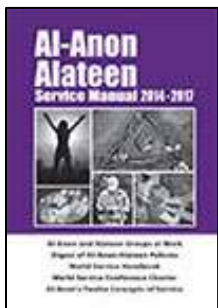


- Once in their term as part of the Conference each Delegate is provided the opportunity to visit “our home” the World Service Office.
- We were “welcomed home” by Board of Trustees and Executive Committee.
- We were given a tour and the opportunity to look around. We were introduced to the office staff.



In one of the Conference rooms  
I saw a piece of Ontario South.  
A picture of our **“Ontario South  
50 years of Al-Anon Commemorative Quilt.”**

We also have another tangible connection,  
Our Canadian Delegates donated and planted a tree by the gazebo



### Policy Discussion: “World Service Handbook”

- Task Force was created from the Policy Committee
- 2005 was the last text revision in the Policy Digest?
- Changes are suggested to reflect World Wide Al-Anon

To amend the text on pages 131-165 in the "World Service Handbook" section of the *2014-2017 Al-Anon/Alateen Service Manual* (P-24/27) as follows:

- Upon Conference review the text was approved for amendment and complete amended text will be posted on our Ontario South website Delegate’s Corner in the Summary of 2017 World Service Conference (WSC) motions.
- And will eventually be reflected in the current online version of our Service Manual and once printed in our new Service Manual.

## Policy Discussion – Financial Matters

In 2014, the Policy Committee began work on amending the text of the “Financial Matters” section, pages 95-99, in the “Digest of Al-Anon and Alateen Policies” section of the 2014-2017 Al-Anon /Alateen Service Manual.

The purpose of the revision is to update the text in order to include more spiritual principles, whenever appropriate.

We were asked when reviewing the suggested amended text:

- 1) Is it clear?
  - 2) Is it accurate?
  - 3) Can you live with it?
- Upon Conference review the text was approved for amendment and complete amended text will be posted on our Ontario South website Delegate’s Corner in the Summary of 2017 World Service Conference (WSC) motions.
  - And will eventually be reflected in the current online version of our Service Manual and once printed in our new Service Manual.

## Policy Discussion – Announcing Events at Meetings

To amend the text on pages 85-86 and 123-124 in the “Membership and Group Meetings/Conventions section of the 2014-2017 Al-Anon/Alateen Service Manual) P-24/27)

The proposed revision includes core spiritual principles that characterize Al-Anon and Alateen events. It also includes the philosophy and criteria for identifying events and activities as Al-Anon and Alateen.

- Upon Conference review the text was approved for amendment and complete amended text will be posted on our Ontario South website Delegate’s Corner in the Summary of 2017 World Service Conference (WSC) motions.
- And will eventually be reflected in the current online version of our Service Manual and once printed in our new Service Manual.

---

## Policy Discussion – Open/Closed Meetings

### **Background:**

The Policy Committee first discussed the “open” and “closed” meeting designations at 2016 World Service Conference Open Policy Meeting. The purpose of the discussion was to explore the degree that the “open” and “closed” terminology complicates or has a negative impact on our public outreach efforts, potential and current members, professionals, and interested individuals. The discussion about “open” and “closed” meetings focused primarily on the principle of being welcoming (Traditions Five), and maintaining anonymity of members (Tradition Twelve). As a result of that initial discussion, the Policy Chairman appointed a Thought Force to further explore this topic. After discussing the responses to the Knowledge-Based Decision-Making (KBDM) questions prepared by the Policy Committee Thought Force, the Policy Committee felt that also obtaining Delegate feedback would be helpful. In August 2016, background information about the origin and initial intent of the terms was posted on AFG Connects for Conference members. Delegates were asked to respond to three questions about the “open” and “closed” terms. The following is background:

The Policy Committee asked the Conference to consider the history of the terms “open” and “closed,” the feedback from the Delegates, and what, if any direction the Policy Committee should take.

The goal is to reach consensus upon a course of present or future action or inaction. After discussion and looking at options the Conference chose to:

4. Ask the Policy Committee to consider the terminology and consider alternate wording appropriate for modern times, with the caveat that preserving anonymity, confidentiality, and safety is important to all members.

We may have already done something by bringing awareness to the topic through our discussions.

---

## **CCT Conference Committee Trustees**

Committee reviewed the process. Conference affirmed (the traditional process) the candidates for Trustee at Large that were presented and then the BOT

## **RCT Regional Committee Trustees**

Process reviewed and Regions identified which this applies to this year.

Our Region “Canada Central” is due to have a new Regional Trustee starting the term in 2018 with Panel 58. Our Region includes Ontario South, Ontario North & Manitoba NW Ontario. Each of these Areas can submit a nomination for Canada Central Trustee.

Candidate names are to be submitted to WSO by August 15<sup>th</sup>, 2107. To meet this deadline and have the candidate supported by the Assembly, Ontario South had asked for candidates last year to put their name forward to be presented to our 2016 Assembly. As we had no one put forward their name, we had no election at the 2016 Assembly and therefore Ontario South will not have a candidate to submit.

## **TASK FORCE: SPIRITUAL PRINCIPLES OF SERVING AS A TRUSTEE**

Presentation:

How would you encourage and mentor members to serve as a trustee?

How have I grown serving as a Delegate?

### **We attended three open Board Meetings as observers:**

- Open Board of Trustee Meeting
- Open Policy Meeting
  - Topics 1) Autonomy of Groups as it relates to Tradition Four and Warranty Four
  - 2) Electronic Meetings.
- Annual Open Board of Trustees Meeting

---

### **Al-Anon International Conventions**

Al-Anon International Conventions are a great way to celebrate recovery, meet old friends, and make new ones. An International Convention is where members from Canada, the U.S., and many other countries gather together to speak the same language—the language of the heart.

*Join Us at the 2018 Al-Anon/Alateen International Convention in Baltimore, Maryland, USA*

<http://al-anoninternationalconvention.org/index.html>



---

### **Road Trip! You and Your Board Connect:** Our purpose is to take the Board of Trustees and Executive



Committee members to a local Area, hold its meeting there and then on the day after the Board meeting—meet with local members. This event is an opportunity for your Trustees and Executive Committee members to share their personal recovery and their current service roles in an intimate setting with you.

It is also an opportunity for members to learn more about how the World Service Office (WSO) serves the fellowship.

2017 will be held October 21<sup>st</sup> in Aurora, Colorado.

2018.....Let's put our application in? Deadline September 15<sup>th</sup>, 2017

---

### **Together Empowering Al-Anon Members**

Nine TEAM events being held in 2017.

I plan to attend one in July in Ohio.

One or more Areas partner with the World Service Office (WSO) to create this unique service event. TEAM Events are an opportunity for Al-Anon and Alateen members to learn more about service and the Al-Anon program. TEAM Events are designed to energize members' spiritual quest, activate members' creativity, and expand members' understanding of our worldwide fellowship.



---

## UPDATES & MATTERS OF INTEREST

### ➤ LITERATURE

-2018 Calendar Quotations- Available on the Announcement Community of AFG Connects

-**Parents & Grandparents of Young Problem Drinkers** (working title) WSO selected a freelance writer/editor who has completed the 1<sup>st</sup> draft from the 240 sharings submitted. Hope to introduce pamphlet at the 2018 WSC in English, French & Spanish

**Intimacy in Alcoholic Relationships** (working title) -WSO selected a freelance writer/editor who has read the 1,272 sharings submitted and made selection. First draft hopefully to Literature Committee in May. If on schedule hope to be available at 2018 Al-Anon International Convention in Baltimore

**New Daily Reader** (Working Title) Have received over 10,682 sharings. In January Forum there was an article to hopefully clarify the differences in Forum sharings and sharings for this book. Hope to be looking for writer/editor by the end of this year. No deadline set or publication date proposed yet.

**The Forum** -Shortage of sharings on Legacies. Need more Canadian sharings

**The Forum Book** (working title) – 441 suggested articles. Keep encouraging members to send in favourites.

### ➤ **Lois W. and the Pioneers Free Downloadable Audio Interview**

In celebration of Al-Anon's beginnings in May of 1951, you can now listen to the full audio interviews of Lois, Henrietta and Margaret on the Members site.

- Go to [al-anon.org/members](http://al-anon.org/members).
- Enter your group name, followed by AFG as your password.
- Click on "WSO" on the home page choices.
- Click on "Inside the WSO."
- Click on "History of the WSO and Al-Anon."
- Under "Archives," click on "*Lois W. and the Pioneers* Audio Interview."

Part One is a 56-minute interview with Lois, then in her 90s. Part Two is a 54-minute interview with Lois, Henrietta and Margaret, which was excerpted for the DVD of the same title.

### ➤ **2023 AL-ANON INTERNATIONAL CONVENTION**

13 Bids were to be presented and reviewed by the site selection committee just after 2017 WSC.

Short list of three sites, Albuquerque, Denver and Seattle has been made and visits to these sites will happen this summer. Committee will make recommendation to the Board of Trustees. Board will select and announce in fall 2017 or early 2018

### ➤ **2017 is the 60<sup>th</sup> Anniversary of Alateen**



We recognize the importance of teens having a place of their own to talk to each other and reason things out and want to celebrate their "Diamond" anniversary. . " Please encourage your members and Al-Anon/Alateen groups to send us postal and electronic "Happy Anniversary" cards for a special display to commemorate Alateen this year!!

WSO Group Records shows for Ontario South Alateen Groups

43 Alateen Groups listed    26 listed as inactive    17 Alateen Groups listed as Active

Active Groups listed in Aurora, Barrie, Cambridge, Collingwood, Etobicoke, Guelph, Kitchener, Mississauga, Oakville, Ottawa, Owen Sound, Sarnia, Scarborough, Stevensville, Thornhill, Waterloo, and Windsor





- The revised and updated ***Al-Anon/Alateen Service Manual 2018-2021 (P 24/27)*** and ***Groups at Work (P 24)*** are in the process of final review. They will be made available as a free download with interactive links on our new website in January 2018.

- The **AFA 2018** magazine is ready for production.

The new feature for the issue is a redesigned cover:

- A new “Help and Hope for Families and Friends of Alcoholics” masthead, which focuses on Al-Anon’s purpose and the content of the magazine.
- The title and year of the magazine positioned in the lower portion of the cover with less prominence placed upon the year of the publication.
- A small block of text to let the reader know that the AFA magazine is free and can be taken home.



- **2018 Al-Anon Membership Survey.** January-February 2018. The WSO will be conducting the **2018 Al-Anon Membership Survey** for US, Canada, Puerto Rico, and Bermuda English, Spanish, and French-speaking members. The evidence-based data about our physical, mental/emotional, and spiritual health before and since attending Al-Anon quantifies Al-Anon’s effectiveness to professionals, researchers and students. Forty-six percent of Al-Anon members reported in the 2015 Membership Survey that they began attending our program because they were referred to Al-Anon by professionals.



- **Group ENews-** looking for a name change – name change contest  
Moving towards a different platform where members will be more likely to access, stay to look and see the need and want to engage. Looking at the content and may be directed towards different audiences.



- **“Area Highlights” Newsletter.** Went electronic in 2011 – In 2015 only had 159 visits each quarter Having difficulty with obtaining content...lower submissions. Had been taking some articles from Area Newsletter which often were recovery and not service related or reprints from “Area Highlights”. 2016 only received four enquires about where it went?
- **2018 World Service Conference** April 16<sup>th</sup> to April 20<sup>th</sup>, 2018 Renaissance Westchester Hotel West Harrison, New York. Visit to Stepping Stones to take place Wednesday April 18<sup>th</sup>, 2018.

Thank you Ontario South for the honour and privilege of serving as Delegate!  
I appreciate the opportunity to serve our fellowship!

This report and other handouts will be posted on our Ontario South Website  
<http://al-anon.alateen.on.ca/> Delegate Corner

