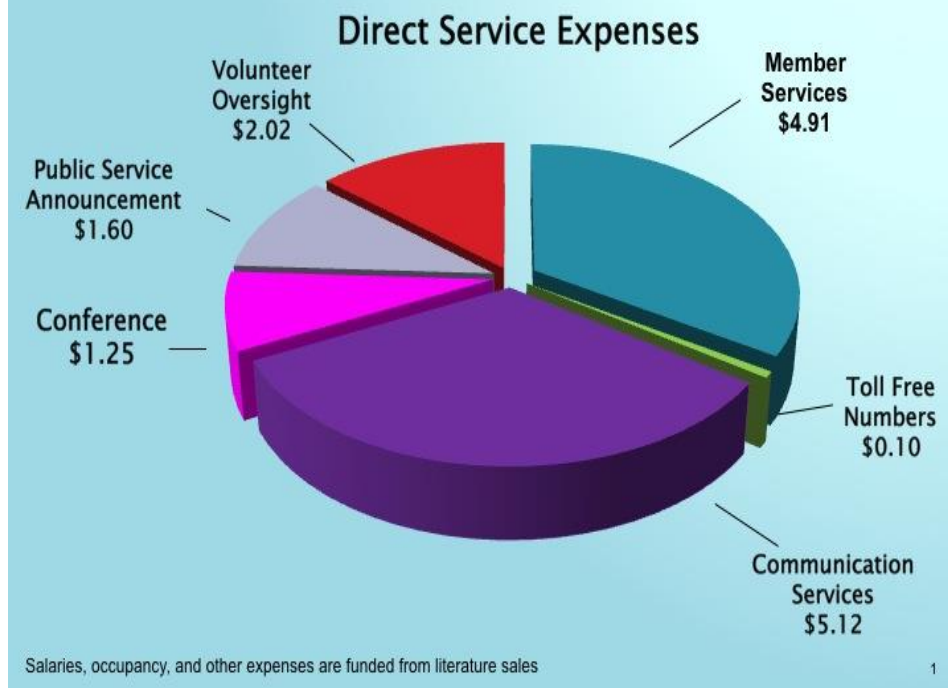


How the WSO Serves Your Groups and You

| Group Services | Membership Outreach | Public Outreach | Fellowship Communications | Admin/Business Services |
|--|--|--|---|---|
| Keeps group records information current | International Convention | <i>Al-Anon Faces Alcoholism</i> | Responds to correspondence about literature and The Forum | Provides support services for all other departments at WSO |
| Holds conference calls with Coordinators | World Service Conference | Radio and TV PSA's | Performs research to give the most thorough responses | Grants permission for service arms to post the Legacies on their Web sites |
| Supports Alateen & AMIAS (SAM) certification | World Service Conference Summary | Press releases | Prepares and distributes Conference Approved Literature | Coordinates participation of staff and Trustees at Area Assemblies and events |
| Sends complimentary CAL and other service material | TEAM Events | Supports & encourages Areas | Processes request to reprint CAL | Designs <i>The Forum</i> |
| Supports AIS | Area Highlights | The Best of Public Outreach (P-90) | Prepares and distributes Conference Approved Literature | Stocks literature inventory |
| Maintains Members Web site | Communities | Web site, Podcasts, Blogs & social media | Plans, schedules, conducts Literature Committee Conference Calls | Processes literature orders for groups and LDC |
| Answers your question about group issues | <i>LeLIEN</i> And <i>En Accion</i> | Outreach to Professionals | Produces <i>The Forum</i> | Maintains the archives |
| Alateen Safety and Behavioural Requirements | Group e-News | Collaboration with researchers | Reviews communications for style and grammar | Designs and maintains Members' Web site and Public Outreach Web site |
| | Translation | | Manages Communities folders for <i>The Forum</i> and Area Newsletter Coordinators | Receives and processes contributions |
| | Licenses/Copyrights | | | Receives and processes subscriptions to <i>The Forum</i> |
| | Hosts Anniversary Celebrations | | | Handles daily correspondence from the fellowship |
| | Plans bi-annual IAGSM meeting | | | Pays the bills of AFG, Inc. |

Information from the www.an-anon.org/members/financialHome / [WSO](http://www.an-anon.org/WSO) / [Financial Information](http://www.an-anon.org/FinancialInformation)

How your \$15.00 is used



Public Service Announcement - For the production of the actual video/audio files. It also includes the distribution of the PSAs to 1000 stations throughout the US, Canada, Puerto Rico, and Bermuda. This is also for the spot in four versions, US English, Canadian English (different address for Canadian stations), Spanish, and French. They also customize the Bermuda spot for a different phone number as the toll free line doesn't work from there.

Conference- Expenses occurred for the annual World Service Conference above the equalization expense that each Area contributes.

Member Services - See the graphs on the Members' Web site, WSO, Financial Information, How the WSO Serves Your Group. The slides about Group Services and Membership Outreach are the services from Member Services.

Toll Free Numbers -1-800# for meeting information

Communication Services See the same info above for Member Services. Communication includes Public Outreach and Fellowship Communication. Both Member Services and Communication Services include cost of projects to support the groups and not the salaries of the employees. Contributions are not enough to cover the cost of any salaries. Those costs are underwritten by the sales of literature.

Volunteer Oversight This includes the cost of all Board, Executive Committee meetings and other travel such as TEAM and Assembly attendance that is not fully paid by the Areas. Members forget that we are a volunteer based organization and that Trustees and Executive Committee members are paid for their expenses but do not receive salaries for their work. They all live in various parts of the U S and Canada and travel to Virginia Beach or wherever they are sent as required.