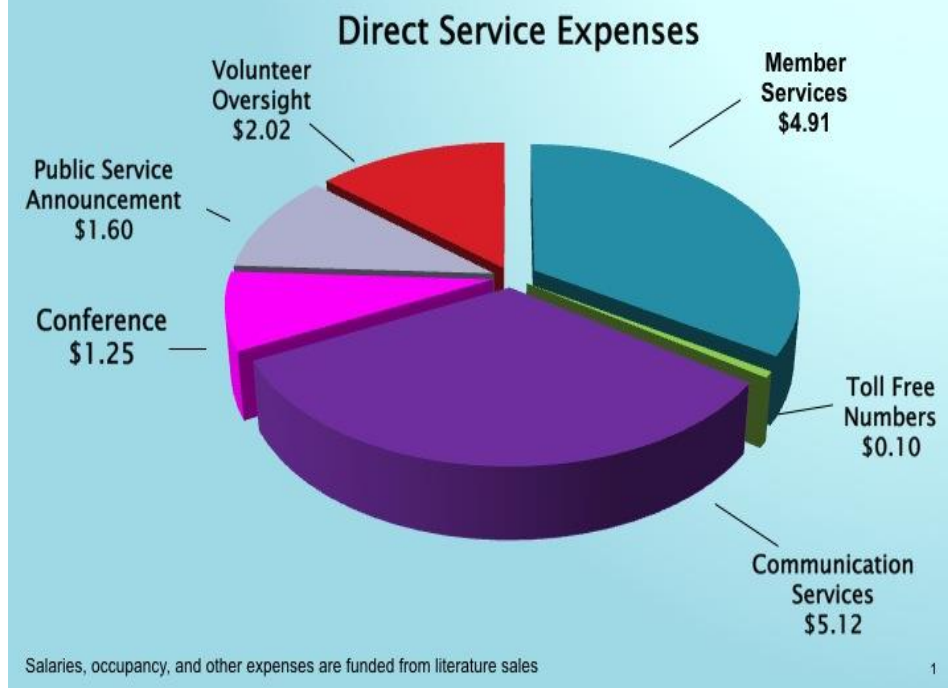


How the WSO Serves Your Groups and You

Group Services	Membership Outreach	Public Outreach	Fellowship Communications	Admin/Business Services
Keeps group records information current	International Convention	<i>Al-Anon Faces Alcoholism</i>	Responds to correspondence about literature and The Forum	Provides support services for all other departments at WSO
Holds conference calls with Coordinators	World Service Conference	Radio and TV PSA's	Performs research to give the most thorough responses	Grants permission for service arms to post the Legacies on their Web sites
Supports Alateen & AMIAS (SAM) certification	World Service Conference Summary	Press releases	Prepares and distributes Conference Approved Literature	Coordinates participation of staff and Trustees at Area Assemblies and events
Sends complimentary CAL and other service material	TEAM Events	Supports & encourages Areas	Processes request to reprint CAL	Designs <i>The Forum</i>
Supports AIS	Area Highlights	The Best of Public Outreach (P-90)	Prepares and distributes Conference Approved Literature	Stocks literature inventory
Maintains Members Web site	Communities	Web site, Podcasts, Blogs & social media	Plans, schedules, conducts Literature Committee Conference Calls	Processes literature orders for groups and LDC
Answers your question about group issues	<i>LeLIEN</i> And <i>En Accion</i>	Outreach to Professionals	Produces <i>The Forum</i>	Maintains the archives
Alateen Safety and Behavioural Requirements	Group e-News	Collaboration with researchers	Reviews communications for style and grammar	Designs and maintains Members' Web site and Public Outreach Web site
	Translation		Manages Communities folders for <i>The Forum</i> and Area Newsletter Coordinators	Receives and processes contributions
	Licenses/Copyrights			Receives and processes subscriptions to <i>The Forum</i>
	Hosts Anniversary Celebrations			Handles daily correspondence from the fellowship
	Plans bi-annual IAGSM meeting			Pays the bills of AFG, Inc.

Information from the www.an-anon.org/members/financialHome / [WSO](http://www.an-anon.org/WSO) / [Financial Information](http://www.an-anon.org/FinancialInformation)

How your \$15.00 is used



Public Service Announcement - For the production of the actual video/audio files. It also includes the distribution of the PSAs to 1000 stations throughout the US, Canada, Puerto Rico, and Bermuda. This is also for the spot in four versions, US English, Canadian English (different address for Canadian stations), Spanish, and French. They also customize the Bermuda spot for a different phone number as the toll free line doesn't work from there.

Conference- Expenses occurred for the annual World Service Conference above the equalization expense that each Area contributes.

Member Services - See the graphs on the Members' Web site, WSO, Financial Information, How the WSO Serves Your Group. The slides about Group Services and Membership Outreach are the services from Member Services.

Toll Free Numbers -1-800# for meeting information

Communication Services See the same info above for Member Services. Communication includes Public Outreach and Fellowship Communication. Both Member Services and Communication Services include cost of projects to support the groups and not the salaries of the employees. Contributions are not enough to cover the cost of any salaries. Those costs are underwritten by the sales of literature.

Volunteer Oversight This includes the cost of all Board, Executive Committee meetings and other travel such as TEAM and Assembly attendance that is not fully paid by the Areas. Members forget that we are a volunteer based organization and that Trustees and Executive Committee members are paid for their expenses but do not receive salaries for their work. They all live in various parts of the U S and Canada and travel to Virginia Beach or wherever they are sent as required.